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Inspire the Next

Hitachi Electronic Products (M) Sdn Bhd Enhances Existing Pro Solution

Solution

ECnet Pro VMI Solution

Challenges

- To further improve its supply chain efficiency
- To deliver a higher level of customer satisfaction
- To achieve clear inventory visibility

Results

- Increased visibility of the inventory status, replenishment requirements and consumption patterns
- Reduction in total supply chain cost
- Increased supply chain responsiveness and faster information exchange

to further improve its supply chain efficiency and enable it to deliver a higher level of customer satisfaction.

The Solution & Results

By implementing the ECnet Pro VMI Solution, it will provide HEPM a clear view of the inventory status, replenishment requirements and consumption patterns. This will ensure that dynamic replenishment is based on actual customer demand and payment is effected upon actual consumption. With the VMI Dashboard feature, HEPM will be able to gain a complete picture of their inventory status like the min/max levels and the inventory level either in transit or on hand. Ultimately, HEPM will be able to enjoy a reduction in the total supply chain cost as well as faster information exchange and responsiveness.

Hitachi Electronic Products (M) Sdn Bhd (HEPM), a manufacturer of Optical Data Storage (ODS) products for the export market, had earlier selected ECnet to implement its Pro OEM (Original Equipment Manufacturer) Solution. Since the implementation of ECnet's solution last year, HEPM has seen improvements in its trading partner relationships through the e-enabling of their business processes. It has also resulted in increased operational efficiency and achieved greater productivity.

Why ECnet?

Reinforcing Hitachi's strong corporate value in continually providing quality products and services for its customers, as well as a testament of the trust and good working relationship with ECnet, HEPM decided to further enhance its existing ECnet Solution with the Pro VMI (Vendor Managed Inventory) Solution.

With the earlier successful implementation of ECnet Pro OEM Solution, HEPM believes that ECnet's collaborative SCM solution can help it



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